



How To:

Palm-Tech and ISN

This step by step How To article explains how to set up Palm-Tech and ISN, and then open an inspection from Inspection Support Network in Palm-Tech.

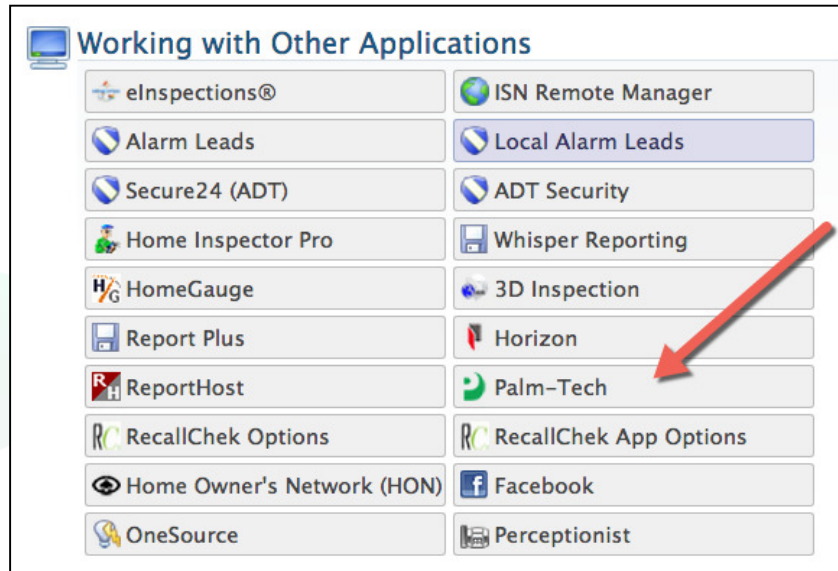
For a complete list of available How To documents visit the Support section of our website: www.palm-tech.com/support/

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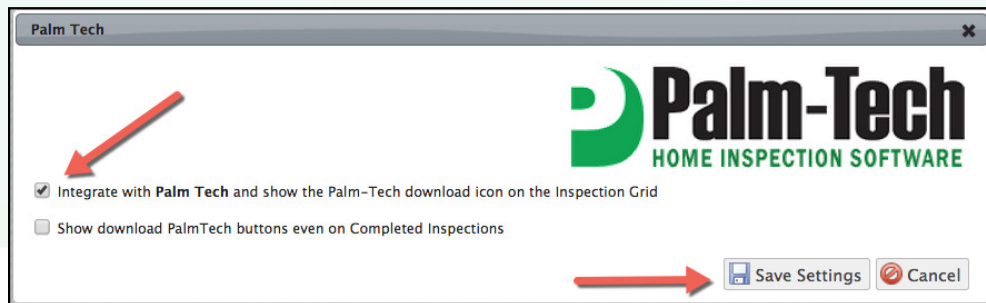
This document explains how to first setup Palm-Tech and ISN. It then walks you through how to open an inspection from Inspection Support Network (ISN) in Palm-Tech.

Setting up Palm-Tech and ISN

1. The first step is to open ISN. From there you will go to **Settings -> Office Settings**. Then under 'Working with Other Applications (bottom left of your screen) click on Palm-Tech.



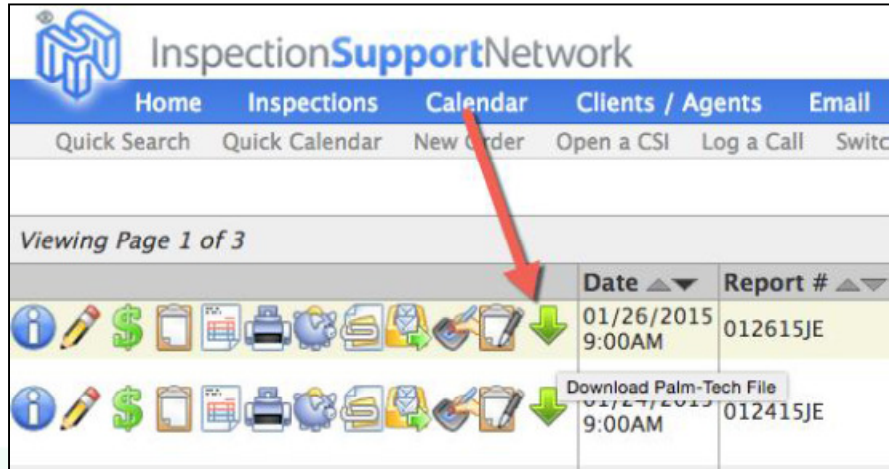
2. Now check 'Integrate with Palm-Tech and show the Palm-Tech download icon on the Inspection Grid.'. Click on 'Save Settings' to save the change.



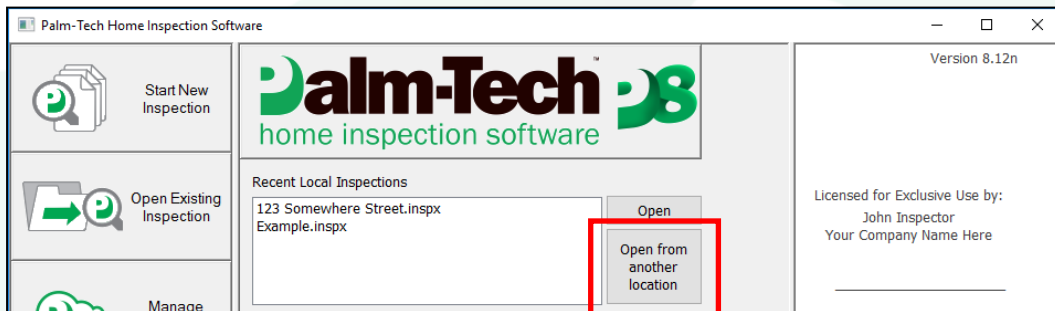
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Opening an Inspection

1. Click on the green download arrow next to an inspection from the Inspection Grid.

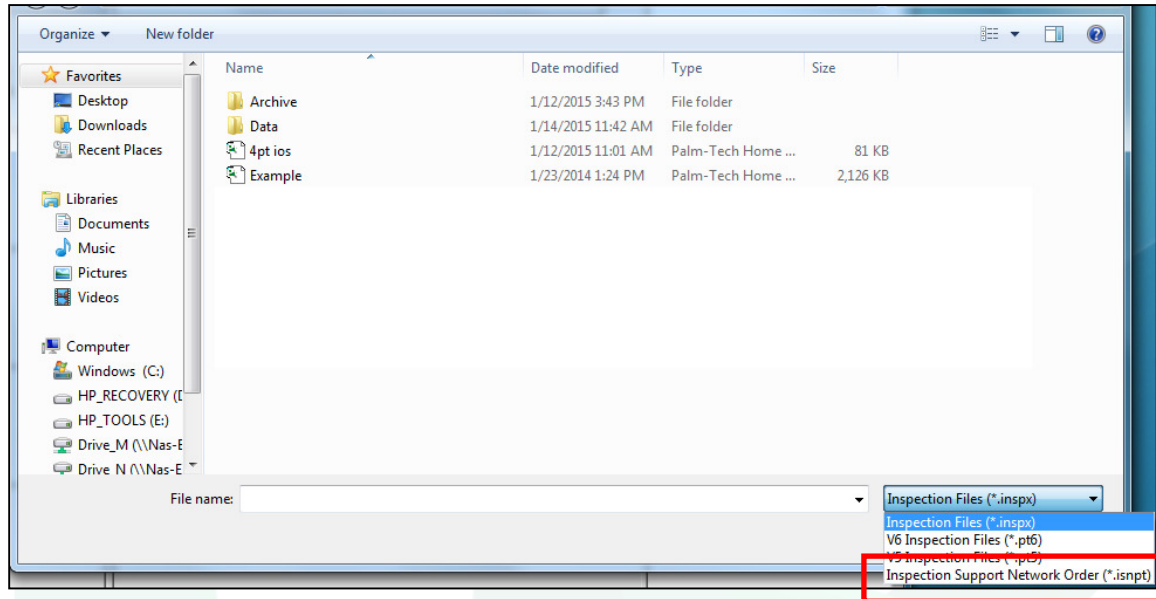


2. Now the file will be at the bottom of your screen. You can now save the file to the location on your computer you prefer. For this example we are going to leave the file in the Downloads folder.
3. Next, open the Palm-Tech program and click the 'Open from Another Location' button.

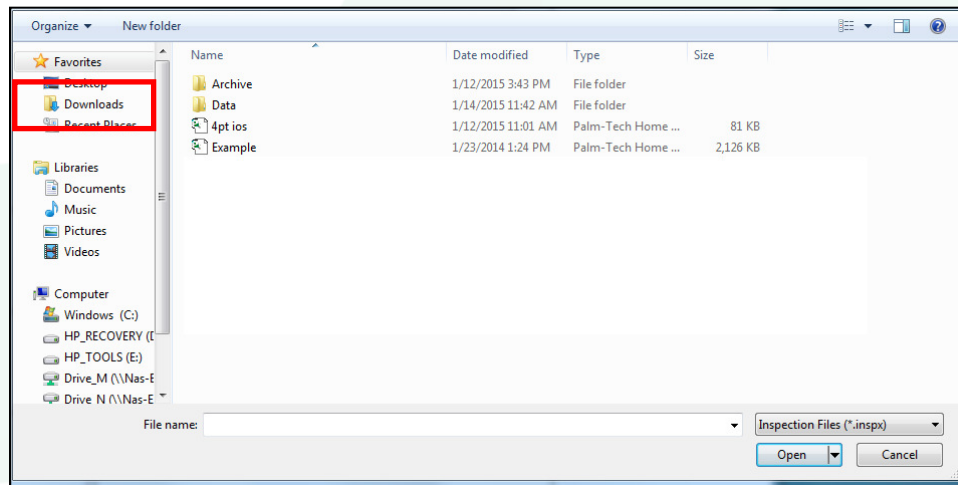


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- The next step is to change the file type from "Inspection files (*.inspx)". to "Inspection Support Network Order (*.isnpt)".



- Next, navigate to the folder that your ISN inspection file is located in. For this example, we have it located in the 'Downloads' folder so we'll navigate to there.



- Once you are in the 'Downloads' folder you will double click on the file you want to open.
- The Palm-Tech program will now open and you will choose what template you want to use for the inspection. From here you can work on the inspection on the PC or upload it to the cloud for use on the app.